Key Performance Indicators to relate Knowledge Governance with Knowledge Process

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Abstract

The work proposes an approach based on the use of Knowledge Performance Indicators and Knowledge Experience Base aiming to support and correlate KG and KP activities. The proposed approach has been adopted in the SERLab laboratory for transferring innovations from academic to industrial contexts. The preliminary results are described and discussed.

The proposed framework needs to be further validated in industrial context in the way to test and to improve it.

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