**Saturday December 14th – ItAIS Conference**

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<tr>
<th>Time</th>
<th>Session</th>
<th>Rooms</th>
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<tr>
<td>09.30 - 10.00</td>
<td>Welcome Coffee &amp; Registration</td>
<td>Room 21, Room 22, Room 23, Room 24, Room 25, Room 26</td>
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<tr>
<td>10.00 - 11.00</td>
<td>AcIS/01, InnBM/01, HCI/01</td>
<td>Room 21, Room 22, Room 23, Room 24, Room 25, Room 26</td>
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<td>11.00 - 12.00</td>
<td>SNA/01, AcIS/02, InnBM/02, HCI/02, InfKM/01, ITPjm</td>
<td>Room 21, Room 22, Room 23, Room 24, Room 25, Room 26</td>
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<tr>
<td>12.00 - 13.00</td>
<td>SNA/02, AcIS/03, InnBM/03, HCI/03, InfKM/02, DRIS</td>
<td>Room 21, Room 22, Room 23, Room 24, Room 25, Room 26</td>
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<th>Time</th>
<th>Session</th>
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<tr>
<td>13.00 - 14.30</td>
<td>Light lunch</td>
<td>Room 21, Room 22, Room 23, Room 24, Room 25, Room 26</td>
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<tr>
<td>14.30 - 16.00</td>
<td>Plenary session (room 21 via Sarfatti)</td>
<td>Room 21, Room 22, Room 23, Room 24, Room 25, Room 26</td>
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<td>16.00 - 17.00</td>
<td>SNA/03, AcIS/04, Org/01, HCI/04, InfKM/03, MIS/01</td>
<td>Room 21, Room 22, Room 23, Room 24, Room 25, Room 26</td>
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<th>Time</th>
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<tr>
<td>17.00 - 17.30</td>
<td>Coffee break</td>
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<tr>
<td>17.30 - 18.30</td>
<td>SNA/04, ITinf, Org/02, Health/01, Cloud, MIS/02</td>
<td>Room 21, Room 22, Room 23, Room 24, Room 25, Room 26</td>
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<tr>
<td>18.30 - 19.30</td>
<td>SNA/05, sim, Org/03, Health/02, Reg</td>
<td>Room 21, Room 22, Room 23, Room 24, Room 25, Room 26</td>
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<th>Time</th>
<th>Session</th>
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<tr>
<td>21.00</td>
<td>Social Dinner (Gran Visconti Palace)</td>
<td>Room 21, Room 22, Room 23, Room 24, Room 25, Room 26</td>
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**Sunday December 15th – ItAIS Ancillary Events (room N31) - in Italian language.**

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<tr>
<th>Time</th>
<th>Session</th>
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<tr>
<td>12.00 - 13.00</td>
<td>The challenge to teach the information systems disciplines in the Italian University</td>
<td>Room 21, Room 22, Room 23, Room 24, Room 25, Room 26</td>
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<tr>
<td>14.30 - 15.30</td>
<td>The state of the art of itAIS Special Interest Groups (SIG)</td>
<td>Room 21, Room 22, Room 23, Room 24, Room 25, Room 26</td>
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<tr>
<td>16.00 - 17.00</td>
<td>OAP 2014: an opportunity to be grabbed</td>
<td>Room 21, Room 22, Room 23, Room 24, Room 25, Room 26</td>
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Organizational change and Impact of ICT     Org
Accounting Information Systems              AcIS
Information Systems, Innovation Transfer, and new Business Models InnBM
Facing regulations: governance, risk, and compliance Reg
Human-computer interaction                  HCI
Information and Knowledge Management        InfKM
Design Research in IS: theories, artifacts and methodologies DRIS
Information Systems Management: a critical perspective MIS
Analytical, cognitive, and dynamic models into IS sim
e-Services and Social Networks, Virtual Organizations and Smartcities SNA
IT and Project Management, Skills and Professionalization ITPjm
Organizing the IT infrastructure: strategic and organizational challenges ITPjm
IT-based innovation in Healthcare Health
IS (lost) in the Cloud Cloud
Saturday December 14th, 2013
09:30 – 10:00 – Welcome Coffee & Registration
10:00 – 11:00 – Parallel sessions

AciS/01 - Accounting Information Systems
Session chair: D. Mancini
Room:22
2 - INFORMATION SYSTEMS AND MANAGEMENT CONTROLS IN THE ERA OF GLOBALIZATION: EVIDENCES FROM FASHION INDUSTRY
Arianna Lazzini, Giuseppina Iacoviello and Sara Nanetti
15 - THE INFLUENCE OF ERP SYSTEMS IMPLEMENTATION ON ACCOUNTING, ORGANIZATIONAL AND SOCIAL IMPROVEMENTS: EVIDENCE FROM ITALY AND THE UK
Sara Trucco and Katia Corsi
35 - IN-MEMORY TECHNOLOGY: A QUANTUM LEAP IN STRATEGIC MANAGEMENT ACCOUNTING?
Iacopo Ennio Inghirami

InnBM/01 - Information Systems, Innovation Transfer, and new Business Models
Session chair: T. Abbate
Room:22
9 - ARCHITECTURAL AND SECURITY ASPECTS IN INNOVATIVE INFORMATION SERVICES
Nicoletta Dessi, Mariagrazia Fugini, Gianfranco Garau and Barbara Pes
23 - FROM ORGANIZATIONAL DESIGN TO ORGANIZATIONAL DESIGNING FOR EXPLOITING INNOVATION COMMUNITIES
Alberto Francesconi and Claudia Dossena
69 - THE DEVELOPMENT OF THE DDG-CAPABILITY: AN EVALUATION OF ITS IMPACT ON FIRM FINANCIAL PERFORMANCE
Elisabetta Raguseo and Claudio Vitari

HCl/01 - Human-computer interaction
Session chair: L. Tarantino
Room:24
14 - “EACH TO HIS OWN”: DISTINGUISHING ACTIVITIES, ROLES AND ARTIFACTS IN EUD PRACTICES
Federico Cabitza, Daniela Fogli and Antonio Piccinno
67 - UNDERSTANDING USER VISITING BEHAVIOR AND WEB DESIGN: APPLYING SIMULTANEOUS CHOICE MODEL TO CONTENT ARRANGEMENT
Lianlian Song, Zhiyong Liu, Qian Chen and Sisi Wu
74 - EMERGENSYS: MOBILE TECHNOLOGIES AS SUPPORT FOR EMERGENCY MANAGEMENT
Teresa Onorati, Ignacio Aedo, Marco Romano and Paloma Diaz

11:00 – 12:00 – Parallel sessions

SNA/01 – e-Services and Social Networks, Virtual Organizations and Smartcities
Session chair: L. Mola
Room:21
63 - WHY PEOPLE USE SOCIAL MEDIA PLATFORMS – EXPLORING THE MOTIVATIONS AND CONSEQUENCES OF USE
Petri Hallikainen
120 - A DESIGN METHODOLOGY FOR USER DRIVEN SERVICE AND E-SERVICE INNOVATIONS
Ada Scupola
78 - SOCIAL EVOLUTION OF ENTERPRISE INFORMATION SYSTEMS: A FIRST INTERPRETIVE FRAMEWORK FOR BENEFITS AND RISKS
Davide Aloini

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[Logos of Springer, Edizioni Ithum Srl, board, and Università Commerciale Luigi Bocconi]
AclIS/02 - Accounting Information Systems
Session chair: D. Mancini
Room: 22
38 - THE ROLE OF INFORMATION SYSTEMS TO SUPPORT PERFORMANCE MANAGEMENT IN PUBLIC ADMINISTRATION
Simone Lazzini, Luca Anselmi, Luca Lo Schiavo and Annamaria Falanga
39 - A NEW PERSPECTIVE FOR ACCOUNTING-BASED BUSINESS PLANNING SIMULATION: AN INTEGRATION WITH AGENT-BASED BUSINESS SIMULATION
Manuela Bertei and Luciano Marchi
47 - A SET OF KPIs FOR THE EVALUATION OF E-INVOICING IMPACTS IN FINANCIAL AND SUPPLY VALUE CHAINS.
Francesco Bellini and Fabrizio D’Ascenzo

InnBM/02 – Information Systems, Innovation Transfer, and new Business Models
Session chair: T. Abbate
Room: 23
71 - MULTICHANNEL STRATEGY AND SUSTAINABLE COMPETITIVE ADVANTAGE: A DYNAMIC CAPABILITY APPROACH
Paola Floreddu and Francesca Cabiddu
89 - BUSINESS MODEL COMPONENT INNOVATION BY APPLYING TRIZ TO IT
Frank Goethals
90 - HYPOTHESIS FOR A NEW MODEL TO SUPPORT THE PUBLIC RESEARCH ICT SPIN-offs
Matteo Gaeta, Mirko Perano and Rossella Piscopo

HCI/02 – Human-computer interaction
Session chair: L. Tarantino
Room: 24
81 - DDGS AFFORDANCES FOR VALUE CREATION
Claudio Vitari and Federico Pigni
98 - VIRTUAL PERSONAL ASSISTANT SUPPORTING PROFESSIONAL INDIVIDUALS
Peter Imrie and Peter Bednar
99 - MOUSEREC—MONITORING ONLINE USERS’ EMOTIONS BY RECORDING AND EVALUATING CURSOR MOVEMENTS
Markus Weinmann, Christoph Schneider and Susanne Robra-Bissantz

InfKM/01 – Information and Knowledge Management
Session chair: M. Missikoff
Room: 24
29 - KNOWLEDGE MANAGEMENT SYSTEMS: DIGITAL PLATFORM ADOPTION WITHIN A CLUSTER OF FIRMS
Luca Cremona, Aurelio Ravarini and Juliana Sutanto
31 - Sextant: Structural and Dynamic Performance Analysis of Online Public Services
Antonella Longo, Mario Bochicchio and Barbara Livieri
50 - E-MENTORING, E-LEARNING AND E-TEACHING IN THE SCHOOL SYSTEM: A MULTIPLE CASE STUDY
Luisa Varriale
65 - KNOWLEDGE-INTENSIVE BUSINESS PROCESSES IN DISASTER RECOVERY
Olivera Marjanovic and Petri Hallikainen
ITPjm – IT and Project Management, Skills and Professionalization
Session chair: P. Di Nauta
Room:26
19 - AGILE PROJECTS AS MICRO-PROGRAMS: A UNIFYING APPROACH
Pietro Casanova
126 - A STORY OF PROFESSIONALIZATION? THE CASE OF PROJECT MANAGEMENT DISCIPLINE IN ITALY.
Luca Sabini
21 - PROFESSIONALIZATION AND DISSEMINATION PROCESSES FOR PROJECT MANAGEMENT PRACTICES. A SITUATIONIST PERSPECTIVE.
Giuseppe Calabrese and Primiano Di Nauta
60 - IMPLEMENTING PUBLIC WORKS PROGRAMMES
Andrea Volpe

12:00 – 13:00 – Parallel sessions

SNA/02 – e-Services and Social Networks, Virtual Organizations and Smartcities
Session chair: Ø. Sæbø
Room:21
79 - DEVELOPING SOCIAL LEADERSHIP: CULTURAL AND TECHNOLOGICAL INFLUENCES
Alessandra Lazazzara and Cristiano Ghiringhelli
92 - THE EFFECT OF CONSISTENCY BETWEEN LEADERSHIP AND TECHNOLOGY ON KNOWLEDGE INTEGRATION IN GDMs
Vincenza Poliandri, Elisa Mattarelli, Fabiola Bertolotti, Maria Rita Tagliaventi and Alessandro Grandi
107 - PRESERVING KNOWLEDGE THROUGH COMMUNITY OF PRACTICE: A MULTIPLE CASE STUDY
Rocco Agrifoglio and Concetta Metallo

AcIS/03 - Accounting Information Systems
Session chair: D. Mancini
Room:22
58 - PROVIDING A METHOD FOR SUPPORTING THE DECISION MAKING ABOUT A MEANINGFUL XBRL IMPLEMENTATION ACCORDING TO THE SPECIFIC SITUATION OF AN ORGANIZATION
Claudia Koschtial, Carsten Felden and Bruno Maria Franceschetti
64 - AUDITING OF INFORMATION TECHNOLOGY CONTROLS IN OUTSOURCING
Stefano Azzali and Tatiana Mazza
93 - ACCOUNTING INFORMATION SYSTEM AND MANAGEMENT CONTROL IN THE EVENT BUSINESS: THE CRUISE TERMINALS STUDY
Assunta Di Vaio and Luisa Varriale

InnBM/03 – Information Systems, Innovation Transfer, and new Business Models
Session chair: T. Abbate
Room:23
96 - CORPORATE CUSTOMERSHIP: THE CORE COMPONENTS OF THE RELATIONSHIP BETWEEN FIRM AND CUSTOMER
Enrico Angioni and Francesca Cabiddu
106 - BUSINESS DEVELOPMENT THROUGH DIGITAL TRANSFORMATION: THE EVOLUTION OF AMAZON.COM
Andrea Resca and Paolo Spagnoletti
HCI/03 – Human-computer interaction
Session chair: G. Tortora
Room: 24
115 - ENGAGING “NEW USERS” INTO DESIGN ACTIVITIES: THE TERENCE EXPERIENCE
Tania Di Mascio, Rosella Gennari, Alessandra Melonio and Laura Tarantino
121 - OVERCOMING THE DIGITAL DIVIDE IN EUROPE –LET’S LEARN FROM EMERGING COUNTRIES!
Giuliana Vitiello, Monica Sebillo, Genoveffa Tortora, Pasquale Di Giovanni and Athula Ginige
123 - USER EVALUATION SUPPORT THROUGH DEVELOPMENT ENVIRONMENTS FOR SOFTWARE TEAMS
Shah Rukh Humayoun, Yael Dubinsky and Tiziana Catarci

InfKM/02 – Information and Knowledge Management
Session chair: M. Missikoff
Room: 24
72 - A KNOWLEDGE MANAGEMENT STRATEGY TO IDENTIFY AN EXPERT IN ENTERPRISE
Matteo Gaeta, Rossella Piscopo, Luigi Rarità, Luigi Trevisant and Daniele Novi
75 - DIGITAL INFORMATION ASSET EVALUATION: CHARACTERISTICS AND DIMENSIONS
Gianluigi Viscusi and Carlo Batini
76 - TOWARDS A CLASSIFICATION FRAMEWORK OF BUSINESS INTELLIGENCE VALUE RESEARCH
Sunet Eybers, Jan Kroeze and Ian Strydom

DRIS – Design Research in IS: theories, artifacts and methodologies
Session chair: P. Imrie
Room: 26
17 - AT THE BOUNDARY OF COMMUNITIES AND ROLES: BOUNDARY OBJECTS AND KNOWLEDGE ARTIFACTS AS COMPLEMENTARY RESOURCES FOR THE DESIGN OF INFORMATION SYSTEMS
Federico Cabitza
33 - PRINCIPLES OF AUTHORIZATION DESIGN FOR SPATIAL DATA
Maria Grazia Fugini and George C. Hadjichristofi
85 - ICT SUPPORTED INNOVATION PROCESSES: A DESIGN THEORY FOR OPEN INNOVATION PLATFORMS
Alessio Maria Braccini, Tindara Abbate and Barbara Aquilani
117 - IS IN EDUCATION: DISENTANGLING A PROJECT PLAN BETWEEN DESIGN SCIENCE RESEARCH AND ACTION RESEARCH
Francesco Bolici and Francesco Virili

13:00 – 14:00 – Light Lunch

14:30 – 16:00 – Plenary session
• Welcome address, Conference Chair
  o Prof. Ferdinando Pennarola (Università Commerciale Luigi Bocconi – Milano)
• Introduction, Conference co-Chair
  o Prof. Marcello Martinez (Seconda Università di Napoli - Napoli)
• Keynote, “Digital Innovations and Research Opportunities”
  o Prof. Vallabh Sambamurthy (Michigan State University)
• Sponsor speech, “Moving from Business Intelligence to Decision Making”
  o Mr. Andrea Alfieri (Board International SA)
16:00 – 17:00 – Parallel sessions

SNA/03 – e-Services and Social Networks, Virtual Organizations and Smartcities
Session chair: L. Varriale
Room:21
103 - INDUSTRIAL CLUSTERS EVOLUTION ENABLED BY DIGITAL PLATFORMS: A FRAMEWORK
Aurelio Ravarini, Linda Pacicco and Emanuele Strada
27 - DESIGNING E-CITY COUNCILS
Mauro Romanelli
102 - SMART CITY RESEARCH AS AN INTERDISCIPLINARY CROSSROADS: A CHALLENGE FOR MANAGEMENT AND ORGANIZATION STUDIES
Francesca Ricciardi and Stefano Zaf

AcIS/04 - Accounting Information Systems
Session chair: D. Mancini
Room:22
95 - PUBLIC ITALIAN UNIVERSITIES TOWARDS ACCRUAL ACCOUNTING AND MANAGEMENT CONTROL
Michela Soverchia and Antonella Paolini
118 - THE ROLE AND THE SCOPE OF IT AUDITING: AN EXPLANATORY STUDY IN THE ITALIAN CONTEXT
Rita Lamboglia and Giusepppe D’Onza

Org/01 – Organizational change and Impact of ICT
Session chair: F. Bolici
Room:23
10 - CUSTOMER EXPERIENCE: THE IMPACT OF ICT IN MEASURING INSTRUMENTS OF EXPERIENCE IN THE CUSTOMER JOURNEY
Valeria Traversi, Fabrizio D’Ascenzo and Roberto Ruggieri
11 - THE NETWORKING APPROACH APPLIED IN PRACTICE FIRMS THROUGH INTERNET. THE CASE OF PERTING LTD.
Laura Tampieri
28 - DESIGNING E-PARLIAMENTS
Mauro Romanelli

HCI/04 – Human-computer interaction
Session chair: G. Vitiello
Room:24
124 - SCA3D: A MULTIMODAL SYSTEM FOR HCI BASED ON 3D AUDIO AND AUGMENTED REALITY
Dario Di Mauro and Francesco Cutugno
125 - AUTO MYDE: A DETECTOR FOR PUPIL DILATION IN COGNITIVE LOAD MEASUREMENT
Davide Maria Calandra, Francesco Cutugno and Antonio Origlia

InfKM/03 – Information and Knowledge Management
Session chair: M. Missikoff
Room:25
82 - DELIVERING KNOWLEDGE TO THE MOBILE ENTERPRISE: IMPLEMENTATION SOLUTIONS FOR A MOBILE BUSINESS INTELLIGENCE
Giannario Motta, Ma Tianyi, Linlin You and Daniele Sacco
94 - THE EVOLUTION OF ONLINE REPUTATION MANAGEMENT SYSTEMS: KNOWING BETTER FOR (RE)ACTING FASTER
Claudia Dossena and Alberto Francesconi
100 - TABULARIZING THE BUSINESS KNOWLEDGE: AUTOMATED DETECTION AND FIXING OF ANOMALIES
Nicola Boffoli, Danilo Caivano, Daniela Castelluccia and Giuseppe Visaggio
MIS/01 – Information Systems Management: a critical perspective
Session chair: A.M. Braccini
Room:26
12 - INFORMATION SYSTEMS IN PROFESSIONAL SERVICE FIRMS
Andrea Tomo and Gianluigi Mangia
20 - A MODEL TO ASSESS THE TECHNOLOGICAL LEVEL OF SMALL BUSINESSES
Francesca Maria Cesaroni and Domenico Consoli
61 - SOCIAL EQUITY AND ECOLOGICAL SUSTAINABILITY: NEW FRAMEWORK AND DIRECTIONS FOR THE IS COMMUNITY
Claudio Vitari

17:30 – 18:30 – Parallel sessions

SNA/04 – e-Services and Social Networks, Virtual Organizations and Smartcities
Session chair: R. Agrifoglio
Room:21
6 - URBAN TABLEAU DE BORD: MEASURING SMART CITY PERFORMANCE
Renata Paola Dameri
114 - THE ROLE OF IT IN ORGANIZATIONAL NETWORKS, INDIVIDUAL NETWORKS, AND IN BRIDGING THESE TWO LEVELS
Lapo Mola, Andrea Carugati and Antonio Giangreco
119 - SMART AND DIGITAL CITY: TWENTY YEARS OF TERMINOLOGY EVOLUTION
Annalisa Cocchia and Renata Paola Dameri

ITinf – Organizing the IT infrastructure: strategic and organizational challenges
Session chair: C. Rossignoli
Room:22
108 - KEY CAPABILITIES OF CIOs AND IT MANAGERS FOR STRATEGIC COMPETITIVE ADVANTAGE: A QUALITATIVE FIELD RESEARCH
Francesca Ricciardi, Alessandro Zardini and Cecilia Rossignoli
109 - THE OTHER SIDE OF THE STORY: USING PSYCHOLOGICAL CONTRACTS TO INTENSIFY OUTSOURCING RELATIONSHIPS
Franca Cantoni, Cecilia Rossignoli and Alessandro Zardini
111 - IMPROVING INFORMATION EXCHANGE EFFECTIVENESS THROUGH DATA COMPRESSION TECHNIQUES
Leonardo Caporarello, Massimo Magni and Ferdinando Pennarola
112 ALL THAT GLITTERS IS NOT GOLD: ALLEGED INNOVATIONS IN HUMAN COMPUTER INTERACTION
Leonardo Caporarello, Massimo Magni and Ferdinando Pennarola

Org/02 – Organizational change and Impact of ICT
Session chair: M. Sorrentino
Room:23
43 - DSNA: A DATABASE FOR STRATEGIC NETWORK ANALYSIS IN ITALY
Antonella Longo, Barbara Livieri, Mario Bochicchio and Pierluca Di Cagno
101 - A BIBLIOMETRIC STUDY OF THE LITERATURE ON TECHNOLOGICAL INNOVATION: AN ANALYSIS OF 60 INTERNATIONAL ACADEMIC JOURNALS
Mara Brumana, Maurizio Deacstri, Danila Scarozza and Stefano Za
73 - CAPABILITY LIFECYCLE AND ITS MOTIVATING FORCE ON STRATEGY: THE CASE OF GREEN IT/S DYNAMIC CAPABILITY
Paola Fioreddu and Claudio Vitari

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Health/01 – IT-based innovation in Healthcare
Session chair: O. Tamburis
Room: 24
7 - THE USE OF INFORMATION SYSTEMS FOR ORGANIZATIONAL PERFORMANCE: THE IMPLEMENTATION OF THE HEALTH INFORMATION SYSTEM IN THE REGION OF CALABRIA
Marzia Ventura, Concetta Cristofaro and Rocco Reina
25 - FROM KNOWLEDGE TRANSFER TO INNOVATION SPREADING: THE USE OF NETWORKS FOR HEALTH AND SOCIAL ISSUES IN LONG–TERM CARE
Oscar Tamburis and Isabella Bonacci
26 - PROCESSES OF TECHNOLOGICAL CHANGE IN HEALTHCARE ORGANIZATIONS. AN ANALYSIS OF COORDINATION AND EFFECTIVENESS
Caterina Galdiero, Isabella Bonacci, Mariavittoria Cicellin and Marialaura Toraldo

Cloud – IS (lost) in the Cloud
Session chair: G. Cretella
Room: 25
77 - THE ECONOMIC AND LEGAL PERSPECTIVES OF CLOUD COMPUTING IN ITALIAN PUBLIC ADMINISTRATION AND A ROADMAP TO THE ADOPTION OF G-CLOUD IN ITALY
Francesca Spagnoli, Carlo Amendola and Francesco Crenca
87 - VIRTUAL ORGANIZATION IN THE CLOUD: THE CASE OF A WEB SELF-SERVICE PORTAL
Silvia Gandini and Roberto Candiotto
91 - SOFTWARE AGENTS FOR COLLABORATING SMART SOLAR-POWERED MICRO-GRIDS
Alba Amato, Rocco Aversa, Beniamino Di Martino, Marco Scialdone, Salvatore Venticinque, Geir Horn and Svein Hallsteinsen
113 - AN OVERVIEW OF APPROACH FOR MIGRATION OF APPLICATION TO THE CLOUD
Giuseppina Cretella and Beniamino Di Martino

MIS/02 – Information Systems Management: a critical perspective
Session chair: A.M. Braccini
Room: 26
36 - E-HEALTHCARE AND THE CO-CREATION APPROACH: A CRITICAL PERSPECTIVE
Maria Laura Toraldo, Andrea Tomo, Caterina Galdiero, Maria Vittoria Cicellin and Gianluigi Mangia
37 - THE ROLE OF IS IN THE PERFORMANCE MANAGEMENT: THE CASE OF AN ITALIAN PUBLIC UNIVERSITY
Vincenzo Esposito, Mario Pezzillo Iacono, Ernesto De Nito, Lucia Silvestri and Riccardo Mercurio
32 - UNDERSTANDING DIFFERENT ORGANIZATIONAL ROLES IN SMART CITY PLATFORMS: PRELIMINARY EVIDENCE AND EMERGING ISSUES
Mario Pezzillo Iacono, Alessia Berni, Paolo Canonico, Stefano Consiglio and Lorenzo Mercurio
104 - FROM THE BLOGOSPHERE INTO REAL POLITICS: THE USE OF ICT BY THE FIVE STAR MOVEMENT
Øystein Sæbo, Alessio Maria Braccini and Tommaso Federici

18:30 – 19:30 – Parallel sessions

SNA/05 – e-Services and Social Networks, Virtual Organizations and Smartcities
Session chair: L. Mola
Room: 21
110 - COMMUNICATION WEB 2.0: AN ATTEMPT TO UNDERSTAND THE GAP BETWEEN ITALIAN LAW AND ACCOUNTING FIRMS AND THE INTERNATIONAL ENVIRONMENT
Lapo Mola, Alessandro Zardini and Ilenia Confente
105 - THE USE OF SOCIAL NETWORKS AND NARRATIVE TO INVOLVE CONSUMERS TOWARDS SUSTAINABILITY
Angela Dettori and Ernestina Giudici

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Sim – Analytical, cognitive, and dynamic models into IS
Session chair: F. Marzo,
Room:22
  8 - ENHANCING PROCESS THEORIES IN THE EUROPEAN SOCIAL FUND (ESF) CONTEXT: A TEMPORAL QUALITATIVE COMPARATIVE ANALYSIS (TQCA)
  Federico Iannacci
  70 - MODELING THE SUSTAINABILITY OF CROWDFUNDING PLATFORMS
  Luigi De Bernardis, Genasia Mascaro and Antonio Leva
  116 - LEVERAGING DIGITAL INNOVATION CAPABILITIES FOR SUSTAINABLE AGING SUPPORT NETWORKS
  Francesca Marzo

Org/03 – Organizational change and Impact of ICT
Session chair: F. Bolici
Room:23
  84 - INNOVATION OUTSIDE THE BOUNDARIES: A DISCUSSION OF ORGANIZATIONAL ASPECTS OF OPEN INNOVATION PROCESSES AND PLATFORMS
  Barbara Aquilani, Alessio Maria Braccini and Tindara Abbate
  88 - IT AND BUSINESS PROCESS ALIGNMENT: THE EFFECTIVE APPLICATION PORTFOLIO MANAGEMENT PROCESS TO REDUCE IT COSTS AND SUPPORT BUSINESS NEEDS
  Silvia Gandini, Alessia Graci and Renato Capanna
  97 - SOCIO-TECHNICAL TOOLBOX FOR BUSINESS ANALYSIS IN PRACTICE
  Peter Bednar, Moufida Sadok and Vasilena Shiderova
  66 - ICT IN ITALIAN INSURANCE INDUSTRY: THE ROLE OF CRM
  Antonio Coviello

Health/02 – IT-based innovation in Healthcare
Session chair: I. Bonacci
Room:24
  45 - MULTIDIMENSIONAL ANALYSIS OF FETAL GROWTH CURVES
  Mario Alessandro Bochicchio, Antonella Longo, Lucia Vaira, Antonio Malvasi and Andrea Tinelli
  80 - EXPLAINING BIG DATA IMPACT ON HEALTHCARE ORGANIZATIONS: A TECHNOLOGY AFFORDANCE APPROACH
  Giulia Pozzi, Federico Pigni and Claudio Vitari

Reg - Facing regulations: governance, risk, and compliance
Session chair: R. Candiotto
Room:26
  86 - STRATEGIES AND POLICIES FOR AVOID DIGITAL DIVIDE: THE ITALIAN CASE IN THE EUROPEAN LANDSCAPE
  Alessandro Ruggieri, Stefano Poponi, Enrico Maria Mosconi and Alessio Maria Braccini